

Singularity Announces Singularity Process Platform v4.3

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Singularity, the leading business process agility software vendor, today released new support for business data management and deeper integration out-of-the-box with Microsoft SharePoint, including SharePoint *Online*. Launching Release 4.3 of its **Business Process Management (BPM)** Suite, the Singularity Process Platform, the company announced enhanced support for clients who operate dynamic business processes and require their people to have data, documents and other artefacts immediately to hand as they process insurance claims, handle customer complaints, or work on other knowledge-intensive processes.

"We've been recognized by top analysts such as Gartner and Forrester as leaders in the areas of business process agility and the management of knowledge centric processes", said Peter Browne, Operations Director at Singularity. "With our new Data Entity Management capabilities and full two-way integration to Microsoft SharePoint, including SharePoint *Online*, we are putting yet more powerful business process management (BPM) capability in our clients' hands. Organizations today need flexible support for dynamic business processes where data, documents and other artefacts must be available on-demand to knowledge workers. This latest release of the Singularity Process Platform provides the best support available to knowledge worker processes in the market today".

"Now more than ever customers need support for dynamic business processes, where agility in processing must be combined with easy access to data, documents, emails, contacts, etc.", said Olivia Bush, Marketing Manager for Singularity. "The Singularity Process Platform provides the best knowledge worker support available today and our continued commitment to the Microsoft product suite makes us the first choice of knowledge-centric organizations leveraging the Microsoft platform".

Features showcased at the product launch included:

- ☛ **Data Entity Management:** Singularity Process Platform now manages your data for you, not just your business processes and related documents. With this new support for data management, you can store detailed data entity definitions (e.g. all the data you require in an "Insurance Claim") and also store instances of those data entities (e.g. all the details of the particular insurance claim "Jim Smith Claim #2"). No more need to build your own databases to store business data related to processes – Singularity takes care of it. What's more, you don't need technical skill to design and manage your data – with Singularity's "zero-code" environment non-IT people can design and execute processes from scratch. It's now easy to define an entity definition, use entities as input data to processes and to store output data from processes.
- ☛ **Case Management in the Cloud:** Singularity now provides deeper two-way out-of-the-box integration between Singularity Process Platform and Microsoft SharePoint, including rich orchestration with SharePoint *Online* so you can manage your documents in the Cloud. If you deal with insurance claims, customer complaints, or other dynamic business processes where access to documents in a Microsoft environment is an essential part of your processing, then Singularity's leadership in case management, already recognised by Gartner and others, and is now even stronger.
- ☛ **Enhanced Report Building Capabilities:** the innovative Singularity Report Builder has been further enhanced to include new access controls to improve security, more control and flexibility in report publication, and full report versioning.

About Singularity

Singularity increases the performance and agility of business processes by rapid implementation of its industry-leading **Business Process Management (BPM)** products.

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