

Singularity

SINGULARITY PARTNERS WITH NORTEL FOR UNIFIED MESSAGING SOLUTIONS

Derry, Northern Ireland - Sept 2008

Singularity the leading provider of Business Process Management solutions has just announced a joint initiative with Nortel the communications giant. Singularity will work closely with Nortel to develop Unified Messaging (UM) -enabled Business Process Solutions. By embedding Unified Messaging capability in business process automation, Singularity will be able to accelerate throughput and significantly increase productivity in knowledge intensive business processes in the telecommunications, health and financial sectors.

"We're delighted to be working with Nortel," said Padraig Canavan, CEO of Singularity. "The combination of their Unified Communications technology and our Business Process Management system promises to deliver step-changes in productivity for customers. The initiative reflects our long term focus on driving new levels of efficiency in knowledge intensive sectors such as banking and health-care."

"Singularity stand out because of their track record and deep expertise in the BPM sector," said John Mann, Channel Development Innovative Communications Alliance EMEA of Nortel. "The integration of Unified Messaging and Business Process Management technologies has been identified as critical by some of the leading technology analysts. Working with Singularity's product, and using the expertise of their people, will allow us both to respond quickly to clients' requests."

"We're delighted to be working with Nortel," said Manus Savage, Partner Manager at Singularity. "The partnership has huge potential for both companies, and we look forward to working with Nortel to produce a range of compelling process solutions leveraging unified communications capabilities."

About Nortel

Nortel is a recognized leader in delivering communications capabilities that make the promise of Business Made Simple a reality for our customers. Our next-generation technologies, for both service provider and enterprise networks, support multimedia and business-critical applications. Nortel's technologies are designed to help eliminate today's barriers to efficiency, speed and performance by simplifying networks and connecting people to the information they need, when they need it. Nortel does business in more than 150 countries around the world. For more information, visit Nortel on the Web at www.nortel.com. For the latest Nortel news, visit www.nortel.com/news.

About Singularity

Singularity is a global leader in Business Process Management (BPM) and Workflow Software, with 200 staff and offices in Derry, Belfast, New York, London, Singapore and Hyderabad. Singularity's award-winning product helps organizations automate complex business processes, linking human and system activities seamlessly together to achieve business goals. Singularity also provides a range of market-specific BPM solutions to customers in the Capital Markets, Government and Telecommunications sectors.

For more information, please visit <http://www.singularity.us.com> or <http://www.singularity.co.uk>

For further information please contact Emma McGinley at Singularity Email: emma.mcginley@singularity.co.uk, or telephone: 0044 28 7126 7767