

# Singularity

## Singularity Launches Case Management for the Microsoft Enterprise

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Leading Business Process Management (BPM) Software vendor [Singularity](#) today claimed leadership in the Case Management software sector by launching its [Case Management for the Microsoft Enterprise](#) product. This new release improves Case Management processing by empowering case workers and managers with the information, documents and collaboration power they need to resolve Insurance Claims, Customer Complaints, Citizen Service Requests, Criminal Investigations, Legal Litigation and other Case Management challenges. This product release also includes a new reporting module that further improves the visibility of case management performance across the enterprise.

In its April 2009 report on "Workflow Supplements for Microsoft SharePoint", the industry's leading independent analyst has recognised Singularity's solution as the best solution for Case Management. For organizations using Microsoft products for Email (Outlook), Customer Relationship Management (Dynamics CRM), or document management and team collaboration (SharePoint), Singularity's product exploits these technology investments while delivering the best Case Management solution on the market today.

"Singularity is already acclaimed by independent analysts including Gartner as having the best Case Management technology of any Business Process Management provider", said Paul Moorhead, Product Manager at Singularity. "In this release we're bringing that leading edge capability to provision of Case Management solutions for the Microsoft Enterprise. As a growing population of public and private enterprises utilise Microsoft SharePoint, Dynamics CRM, Exchange Server, BizTalk and other Microsoft products, this release empowers the Microsoft product suite to better serve the critical Case Management processes of government and private enterprises."

"We've delivered case management solutions for some of the world's leading organizations, leveraging their existing investments in the Microsoft product suite", said Olivia Bushe, Marketing Manager for Singularity. "This release of the Singularity Process Platform makes that experience available to all our customers as an out-of-the-box, fully pre-integrated Case Management offering for the Microsoft Enterprise. Together with our [Agile Delivery Methodology](#), we provide an unbeatable combination for customers who want to improve their Case Management performance while deploying the solution rapidly and cost effectively".

### About Singularity

[Singularity](#) increases the performance and agility of business processes by rapid implementation of its industry-leading [Business Process Management \(BPM\)](#) products.

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